

PREPARE THE CLASSIFICATION VISIT OF YOUR FURNISHED TOURIST ACCOMMODATION

—
Understand the criteria of classification

*Your classification
organization*



A national standard of 1 to 5 stars

Validate as many criteria as possible by preparing your visit according to the desired number of stars!



Economical entry-level



Midrange



Superior range



Top of the line



Luxe

How to read the criteria grid ?

133 criteria defined by



Classified accommodation for 5 years

Column 5 to 9:
Status of the criterion according to the number of stars

CRITERES DE CLASSEMENT (le cas échéant des précisions sont apportées par critère dans la colonne de droite du tableau)		Statut du critère	Points	1*	2*	3*	4*	5*	
Prérequis									
Un logement meublé d'une pièce d'habitation destiné à accueillir une ou deux personnes doit avoir une surface minimale de 9m ² lorsque la cuisine est séparée ou d'au moins 12m ² lorsqu'il existe un coin cuisine		PRQ	/	PRQ	PRQ	PRQ	PRQ	PRQ	
Chapitre 1 : Equipements et aménagements									
1.1. Aménagement général									
Surfaces de l'habitation									
Surface de base minimum d'un logement composé d'une seule pièce d'habitation pour une ou deux personnes (T1)									26m ² Tolérance de 10% (uniquement pour les catégories 3*, 4* et 5*)
Surface minimum de la (des) chambre(s) supplémentaire(s) à additionner avec la ligne du critère									NA Surface exigée pour une 1 à 2 personnes (à partir du T2). La hauteur sous plafond ne peut être inférieure à 1,80m pour les catégories 3*, 4* et 5*. Ne sont comptées comme pièces d'habitation supplémentaires les surfaces de circulation et les surfaces de rangement.
Surface minimum de la (des) chambre(s) supplémentaire(s) à additionner avec la ligne du dessus									12m ² Surface exigée pour une 1 à 2 personnes (à partir du T2). La hauteur sous plafond ne peut être inférieure à 1,80m pour les catégories 3*, 4* et 5*. Ne sont comptées comme pièces d'habitation supplémentaires les surfaces de circulation et les surfaces de rangement.
Surface additionnelle de la pièce d'habitation par personne supplémentaire (au-delà des deux premières personnes par pièce d'habitation pour les catégories 3*, 4* et dans la limite de 3 personnes en 5*)									3m ² En 1*, 2*, 3*, 4* : 3m ² par personne supplémentaire. En 5* : il est toléré 2m ² par personne supplémentaire.
1	Surface totale minimum toilettes	X					X	X	Ne sont prises en compte que les surfaces existantes. Une pièce d'habitation doit comporter au moins une toilette. Pour les catégories 1*, 2*, 3*, 4* et 5* : la surface minimale est de 2m ² par personne supplémentaire dans la limite de 7m ² par pièce d'habitation. Bonification de 1 point par tranche de 20% de surface supplémentaire. Ne sont prises en compte que les superficies existantes sous la forme d'une pièce d'habitation. Une pièce d'habitation doit comporter un ouvrant sur l'extérieur. Le critère peut être validé indépendamment du précédent.
2	Surface totale majorée	O					O	O	Ne sont prises en compte que les superficies existantes sous la forme d'une pièce d'habitation. Une pièce d'habitation doit comporter un ouvrant sur l'extérieur. Le critère peut être validé indépendamment du précédent.
Equipement électrique de l'habitation									
3	Prise de courant libre dans chaque pièce d'habitation	X	1	X	X	X	X	X	
4	Tous les éclairages du logement fonctionnent et sont en bon état	X	3	X	X	X	X	X	
Téléphonie et communication									
5	Mise à disposition d'un téléphone privatif à l'intérieur du logement	O ou NA	1	O	O	O	O	O	Téléphone en commun non accepté. Sauf impossibilité technique (ex : zones blanches justifiées).
6	Accès internet par un réseau local sans fil (WiFi)	X ou O ou NA	2	O	X	X	X	X	Sauf impossibilité technique (ex : zones blanches justifiées).
7	Accès internet filaire avec câble fourni	O ou NA	2	O	O	O	O	O	Sauf impossibilité technique (ex : zones blanches justifiées).
Télévision et équipement hi-fi									
8	Télévision à écran plat avec télécommande	X ou O	2	O	X	X	X	X	
9	Accès à des chaînes supplémentaires à l'offre de la TNT	X ou O	2	O	O	O	X	X	
10	Possibilité d'accéder à au moins deux chaînes internationales	X ou O	1	O	O	O	O	X	
11	Radio	X ou O	2	O	O	X	X	X	

Column 1:
The criterion number

Column 3: Status of the criterion (Mandatory X, Optional O or Not Applicable NA)

Column 2:
The content of the criterion

Column 4:
The number of points of the criterion

Column 10:
Additional information on the criterion

REMINDER :

This booklet is an aid to the interpretation of certain criteria of the national reference system. To prepare for the visit, you must read all of the 133 criteria in the Atout France grid.

Scan the QR code to find all 133 criteria.



How to get the ranking?

A POINTS SYSTEM TO OBTAIN THE RANKING

To obtain the ranking, you must :

95%

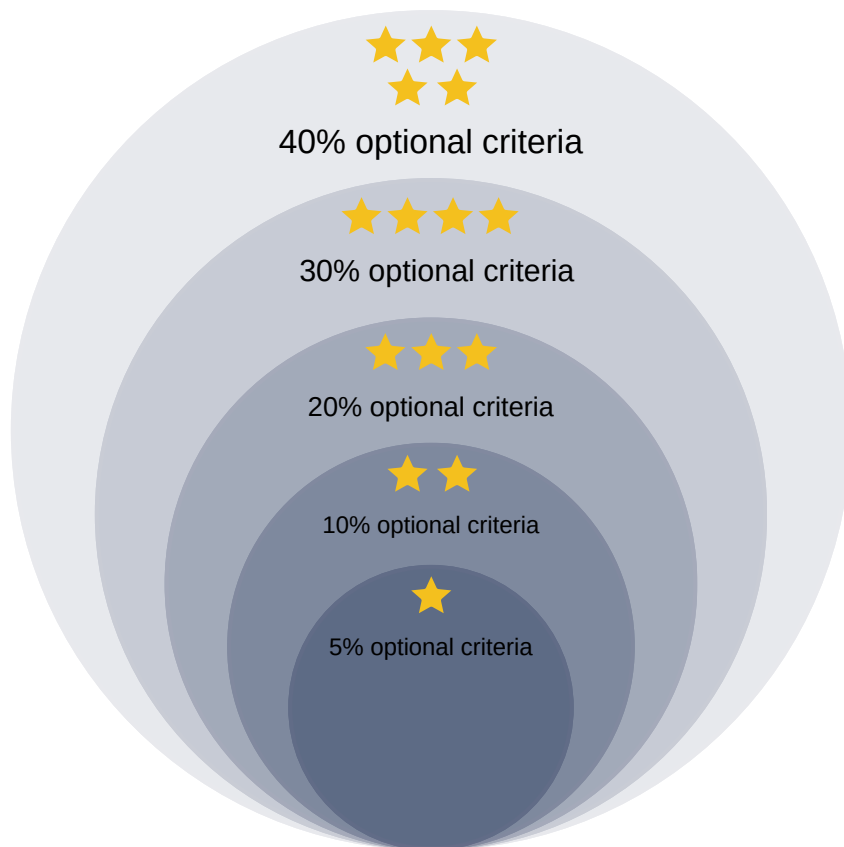
for mandatory criteria

(X)

In between
5 and 40%
for optional criteria

(O)

THE MORE THE FURNISHED PROPERTY GOES UPMARKET, THE MORE CRITERIA THERE ARE TO RESPECT !



- Depending on the configuration and environment of the furnished accommodation: certain criteria may be Not Applicable (NA).
- Condition and cleanliness: 5 Mandatory Non-Compensable (ONC) criteria.

Condition and cleanliness : Impeccable accommodation !

The check of the condition and cleanliness (absence of stains, holes, discoloration, wear, etc.) is an overall evaluation consistent with the standing of the establishment.

Your furnished tourist accommodation is your hosts' home.

If the criteria on Condition and Cleanliness (Criteria 95 to 99) are not validated, the ranking cannot be obtained !

This check concerns the condition and cleanliness:



- Sanitary facilities (toilet(s) and bathroom(s)).
- by themselves
- Walls and ceilings.
- Furniture.
- Bedding.
- From the kitchen / cooking area.





CLEAN FURNITURE, TIDY FURNITURE, STARRED FURNITURE!



Anticipate the classification visit

COMPLIANCE WITH A MAXIMUM CRITERIA

You enter into a quality process, you are required to comply with the criteria :

- Size of accommodation and rooms (Criterion 1).
- Size of beds and quality of bedding (Criteria 28 to 32).
- Housing in good condition, clean and tidy (Criteria 95 to 99).
- Equipment and comfort in the living room, kitchen, bathroom, toilet and bedroom (Criteria 3 to 99).
- Tenant services (Criteria 100 to 115).
- Accessibility (Criteria 116 to 122).
- Sustainable Development (Criteria 123 to 133).

TIPS FOR THE CLASSIFICATION VISIT

Remember to read all of Atout France's 133 criteria because optional criteria can sometimes become mandatory depending on the number of stars. Certain criteria are easy to put in place before the visit and thus obtain maximum points.

→ **Arrange your furnished accommodation as for the arrival of a tenant.**

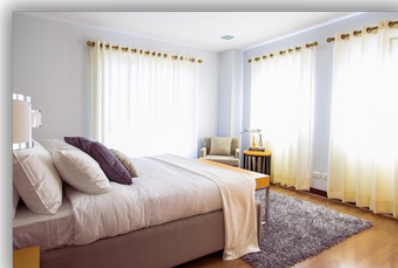


→ From the first star, prepare as many of the following selection criteria as possible for the classification agent to come to your furnished accommodation.

THE CLASSIFICATION CANNOT BE VALIDATED ON THE DAY OF THE VISIT ?



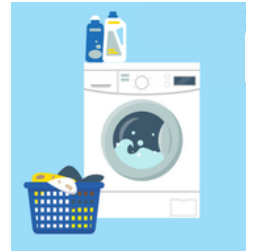
You have 15 days to make the requested adjustments. The classification decision will be validated following the transmission of supporting documents (quotes, invoices, photos).



Basic amenities from 1 to 5 stars

HOUSEHOLD UTENSILS

- 1 drying rack (Criterion 20).
- 1 table and an iron (Criterion 22, from 3 stars).
- 1 washing machine (Criterion 18, from 3 stars for 4 people and more).
- 1 tumble dryer (Criterion 19, from 4 stars for 6 people and more).



- Household utensils: at least a bucket and a broom with mop or a mop with bucket and press, a vacuum cleaner or equivalent equipment (Criterion 25).

THE LIVING ROOM

- Accuracy of Criterion 13 (from 4 stars): A video playback system for example Netflix, Amazon Prime... with the owner's codes. The DVD player does not validate this criterion.



BEDROOM



- Blackout shutters or curtains (Criterion 14).
- 1 bedside table / shelf / storage compartment per person (Criterion 33).
- 1 bedside lamp per person (Criterion 36).
- Presence of a free socket near the bed (Criterion 35) // The power strip does not validate this criterion.

THE BATHROOM

- 1 bathroom for 6 people maximum and for 4 people maximum in 5 stars.
- Coat hooks (Criterion 49).
- 1 hairdryer (Criterion 55).



THE TOILET



- 1 trash can and 1 dispenser in each toilet (Criterion 41).

THE KITCHEN

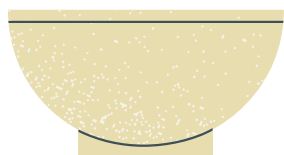
Quantity of non-mismatched tableware (per person minimum):

- 2 water glasses, 1 wine glass, 2 dinner plates, 2 soup plates, 2 dessert plates, 2 large spoons, 2 small spoons, 2 knives, 2 forks, 2 bowls, 2 cups or mugs (Criterion 63).
- Champagne flutes and aperitif glasses (Criterion 64 from 3 stars).



Kitchen utensils (for accommodation of 2 people minimum - to be adapted according to capacity):

- 1 salad bowl, 1 ovenproof dish, 2 saucepans, 1 frying pan, 1 Dutch oven, 1 corkscrew, 1 bottle opener, 1 pair of scissors, 1 cutting board, 1 bread knife, 1 strainer, 1 lid, 1 salad spinner, 1 pie and/or cake mold, 1 can opener, 1 peeler, 1 trivet, 1 measuring cup, 1 ladle, 1 skimmer, 1 spatula, 1 whisk (Criterion 65).



Additional equipment:

- 2 pieces of household appliances for example : raclette, fondue, etc. (Criterion 66, from 2 stars).
- 1 coffee maker, 1 kettle, 1 toaster (Criteria 68 to 71).
- 1 110 liter refrigerator (without the freezer part) for 2 people and 10 additional liters per person (Criterion 74).



SERVICES

THE DETAILS TO INDICATE ON THE RENTAL ADVERTISEMENT

- Sheets and towels included or on request for all categories (Criteria 105 and 106).
- Table linen (tea towels and tablecloths/sets) included or on request (Criterion 107, from 2 stars).
- Cleaning included or on request (Criterion 110, from 2 stars).
- Animals admitted or not (Criteria 115).
- Accessibility for people with disabilities (motor, visual, mental, hearing). Your ad can specify the types of disability for which the accommodation is not suitable (Criterion 116).

THE DOCUMENTS TO PUT IN YOUR FURNISHED ACCOMMODATION

- Up-to-date tourist information brochures in French and English (Criterion 100).
- A welcome booklet in French at least and in English. You can take inspiration from the welcome booklet made available by IDT74 (Criterion 101, from 3 stars).
- Documents on the tourist offer accessible to people with disabilities: consult the Tourist Office in your area (Criterion 121).



Find more information on the Tourism & Handicap label with the guide by scanning this QR code.

SUSTAINABLE DEVELOPMENT

- One or more measures to reduce energy consumption, for example double glazing, low-consumption light bulbs, class A household appliances, geothermal energy or solar panels (Criteria 123 and 124).
- One or more measures to reduce water consumption, for example a dual-flow toilet flush, aerators in the taps or even rainwater recovery (Criteria 126 and 127).
- A selective sorting system, for example shopping bags, bins, trash cans or crates. Specify sorting instructions and the location of containers near the accommodation. (Criterion 128).
- At least 2 ecological cleaning products, for example vinegar, or certified or labeled products (Criteria 132).



The differentiating criteria from 1 to 5 stars

1 STAR : ECONOMICAL ENTRY-LEVEL

Housing size

Accommodation of at least 12 m² for a studio for 2 people (+ 3 m² per additional person).

Room size

7 m² room.

Bed dimensions

Beds of 80*190
or 140*190
minimum.

Accommodation
in good condition,
clean and tidy

Equipment and comfort in the rooms

Sofa with coffee table, table,
chairs adapted to capacity.
Oven or mini-oven.
Shower or bathtub with
shower curtain.

Tenant Services

Household
linen provided.



2 STARS : MID-RANGE

Validation of 1 star criteria

Housing size

Accommodation of at least 14 m² for a studio for 2 people (+ 3 m² per additional person).

Room size

8 m² room.

Accommodation in very good condition, clean and tidy

Bed dimensions

Beds of 90*190 or 140*190 minimum.

Equipment and comfort in the rooms

Tenant Services

TV.
Microwave or Combination microwave oven.
Internet.
2 kitchen appliances (soup blender, raclette, etc.).

Reception of tenants in the furnished accommodation.
Household.



3 STARS : SUPERIOR RANGE

Validation of 1 and 2 star criteria

Housing size

Accommodation of at least 18 m² for a studio for 2 people (+3 m² per additional person).

Room size

9 m² room.

Accommodation in perfect condition, clean and tidy



Bed dimensions

Beds of 90*190 or 140*190 minimum.

Equipment and comfort in the rooms

Private washing machine in the accommodation.

Radio.

2 pillows per person.

Shower or bathtub with shower screen.

Hob: 3 or 4 burners.

Independent oven.

Independent microwave.

Dishwasher.

Private parking.

Tenant Services

Welcome products (Shampoo, shower gel, soap).

Welcome booklet in French and English.

Baby bed and high chair.

4 STARS : HIGH-END

Validation of 1, 2 and 3 star criteria

Housing size

Accommodation of at least 20 m² for a studio for 2 people (+3 m² per additional person).

Room size

Room of 10 m².

Accommodation in excellent condition, clean and tidy

Bed dimensions

Beds of 90*200 or 160*200 at least.

Equipment and comfort in the rooms

Tenant Services

Champagne flutes and aperitif glasses.

Full-length mirror (in the bathroom or in a common area).

Tumble dryer.

Dimensions greater than 170*75 for the bathtub and 80*80 for the shower.

Two-way switch in bedrooms near the bed.

2 universal electrical adapters.

1 leisure equipment (indoor/outdoor games, spa, sauna, etc.).

Welcome gift.

Website dedicated to housing or Facebook page in French and English.



5 STARS : LUXURY

Validation of 1, 2, 3 and 4 star criteria

Housing size

Accommodation of at least 26 m² for a studio for 2 people (+3 m² per additional person).

Room size

Room of 12 m².

Impeccable condition and cleanliness

Bed dimensions

Beds of 90*200 or 160*200 at least.

Equipment and comfort in the rooms

Air conditioning (for accommodation if less than 1000 meters above sea level).
VOD with codes provided.
Connected speaker.
Electric towel dryer.

Tenant Services

2 leisure facilities.
2 international channels.
Outdoor spaces.



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